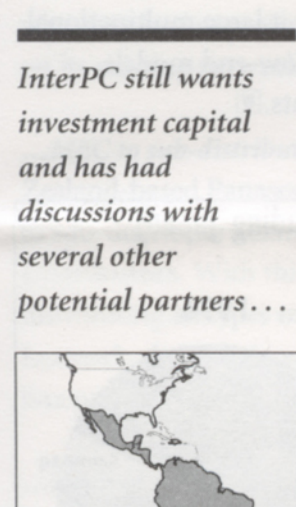
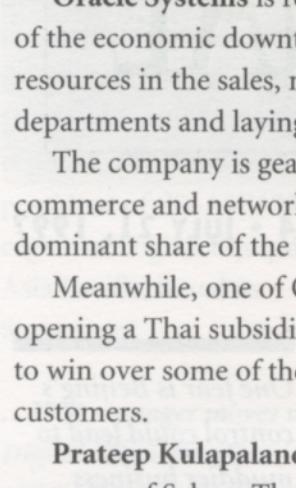


Giant Singapore-based distributor of electronic components and computer peripherals continues Asian expansion...



InterPC still wants investment capital and has had discussions with several other potential partners...



Asia Pacific distribution profile: Electronic Resources in top ranks of Asian distribution

An IT distributor knows it has made it when it offers shares publicly that people will actually buy. Not only has Singapore-based **Electronic Resources Ltd. (ER)**, one of the largest electronic components and computer peripheral distributors in Asia, been listed since the 1993 on the **SESDAQ**, the second board of the **Stock Exchange of Singapore (SES)**, it upgraded in April to the SES's main board, a reward for its stellar revenue growth over the last three years.

Founded twelve years ago in Singapore, ER today is recognized as one of the leading electronic components and peripherals distributors in Asia Pacific. Armed with a vision and the coveted rights to **Intel** as its first principal, **Tong Kok Chiang, Denis Low, and Foo**

Continued on page 5

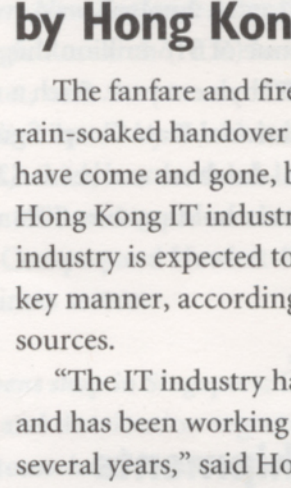
InterPC talks to Intcomex; merger under consideration

InterPC, a Miami-based distributor into Latin America for **Apple, Hewlett-Packard**, and others, has been in recent discussions with several business partner candidates, according to word on the street, with one possible scenario being a merger with another player in Miami.

Extensive discussions have taken place with Miami-based IT distributor **Intcomex** about the possibility of merging the two companies and then taking the combined company public. It is unlikely the discussions are about **Intcomex** buying **InterPC** because it is believed **Intcomex** does not have the cash to do so.

A merger would be a way for two mid-range players in the Latin America distribution scene to

Continued on page 7



One fear is Beijing's control could lead to mudslide business dealings, more nepotism, corruption...

IT companies unfazed by Hong Kong handover

The fanfare and fireworks surrounding the rain-soaked handover of **Hong Kong to China** have come and gone, but the transition of the **Hong Kong IT industry** into China's overall IT industry is expected to continue in a slow, low-key manner, according to **Hong Kong IT industry** sources.

"The IT industry has anticipated the handover and has been working closely with China for several years," said **Hong Kong-based Connie Tsang**, regional operations manager for the **New Century Group**, a market researcher. "I don't think the handover will have any negative impact on the IT industry here unless drastic changes are made which may affect how IT companies do business."

But **New Century** also believes IT professionals in **Hong Kong** are still concerned about corruption, nepotism, and bureaucracy, which could begin to creep into business dealings in

Continued on page 5

SEE INSIDE FOR:

ASIA PACIFIC	
Oracle, Sybase opposite moves in Thailand.....	p.2
PC shipments slip in first quarter.....	p.2
Distribution news.....	p.3
Business roundup.....	p.4
LATIN AMERICA	
Another Dyer leaves Merisel.....	p.6

ASIA PACIFIC

Oracle downsizes while Sybase starts up operations in Thailand

Oracle Systems is restructuring its Thai operations as a result of the economic downturn plaguing the country, revamping its resources in the sales, marketing, and technical support departments and laying off 30 of its 200 staff.

The company is gearing its operations toward electronic commerce and networking in its bid to further grow its dominant share of the Thai database software market.

Meanwhile, one of Oracle's chief competitors, **Sybase**, is opening a Thai subsidiary with 10 technical and marketing staff, to win over some of the country's enterprise-class database customers.

Prateep Kulapanont, the newly-appointed country manager of **Sybase Thailand**, is targeting users of online transaction processing, data warehousing, and electronic commerce technology. The company has appointed **Inter Far East Engineering Plc.** as its sole distributor. **The Ideas Corp.** and **International Software Factory Co.** will continue to be **Sybase** dealers.

Sybase is forecasting revenue of \$16 million this year and expects to grow its staff to 150 by next year. Such a revenue ramp will be tough if **International Data Corp.** figures are accurate; IDC values the Thai database market at \$27 million in 1996, with **Oracle** and **Informix** holding over 80% market share combined.

PC REPORT

Asia Pacific PC shipments slip in first quarter

PC growth in the Asia Pacific region slowed to 14% in the first quarter of this year, a sharp decline in sales from the region's heady growth of 50% in recent years.

According to **International Data Corp.**, growth figures were far from uniform throughout the region. **China** continued to lead with 25% growth in PC sales, representing 25% of the region's sales.

However, **Korea** and **Australia** pulled down the regional average. **Korean** PC unit sales contracted by 3% due to slower economic growth and lower government spending. **Australia's** market climbed by a mere 1% due to market saturation there. Together **Korea** and **Australia** account for 45% of regional PC shipments.

Legend takes top PC spot in China

As the **China** PC boom continues, that market is expected to account for 37% of total PC sales in Asia Pacific in 2000. And

based on first-quarter 1997 results, **Legend Group** has taken the lead from American rivals and emerged as the leading PC vendor in China, capturing 8.2% PC market share.

Last year's dominant PC vendor in China, **IBM**, has slipped to third place, losing to **Legend** and **Hewlett-Packard**. IDC reports that **Legend's** lower-cost PC shipments jumped 64% from first-quarter 1996 to first-quarter 1997. **Hewlett-Packard** moved into second place (7.1% share) with sales up 66% to 39,174 units. **IBM** sold 34,374 units and saw its market share shrink from 6.7% to 6.2%.

Compaq Computer also turned in a lackluster performance with a market share decline from 6.4% to 4.7%, with 25,964 units sold. Similarly, **AST Research** experienced a drop in its sales volume to 23,903 units, with a market share decline from 6.3% to 4.3%.

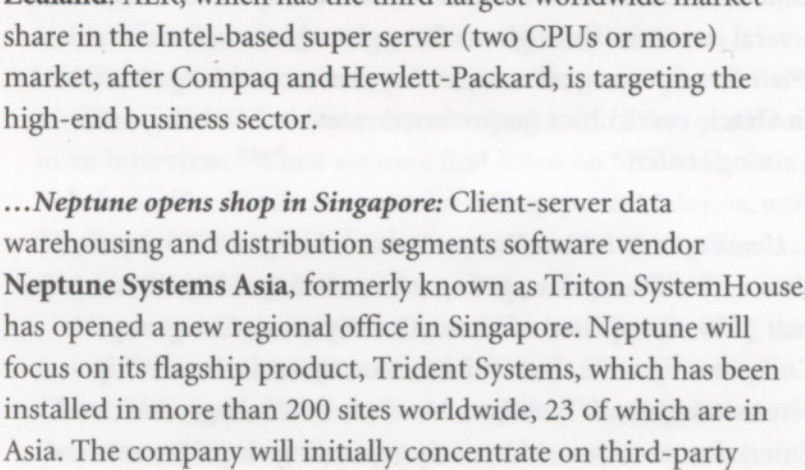
According to IDC, **China** is Asia's second largest market for PCs, after Japan. Sales of PCs in the first quarter stood at 553,645 units, a 25% jump over first-quarter 1996.

Toshiba eats up portables market

Meanwhile, **Toshiba** has strengthened its lead in the portables market in Asia Pacific, IDC said. The company's market share in the region, excluding Japan, has jumped from 16% to 18% in 1996. Second place performer **Samsung** trailed far behind with 10% market share. **Compaq**, previously in second place, was edged into third place.

Toshiba shipped over 170,000 portables ranging from the high-end **Tecra 740** to the entry-level **Satellite Pro 430 CDS**. The company had even better results in the ASEAN region, capturing 28% of the market. **Toshiba** attributes its success to its early release of new models, which earned it large multinational accounts, as well as its retail presence for low-end models, which accounted for 30% of unit shipments. [E]

Asia Pacific portable PC market, (excluding Japan)



Source: IDC.

DISTRIBUTION NEWS:

...**Azure lands IBM distribution:** **Azure Technology**, a wholly-owned subsidiary of **Hong Kong-listed Vanda Systems and Communications**, has won the rights to distribute **IBM's** mid-range computers including the low-end **RS/6000** systems, the low-end **AS/400**, point of sales and systems, and system storage products in **China**.

...**NetFrame taps Memorex:** **Kanematsu USA** will be distributing **NetFrame's** ClusterSystem 9000 series of network servers in the Asia Pacific region through its affiliate, **Memorex Telex Asia Pacific**. The agreement will initially cover **Australia, Hong Kong, and Singapore**, but sales and support may be expanded to **China, Malaysia, and Taiwan** in the coming year.

...**Memotec signs up Datacraft:** **Memotec Communications** has appointed **Datacraft Asia** to market, distribute, and support **Memotec's** line of **Frame Relay** access products in **Asia** for a three-year period. **Datacraft Asia** will sell and support **Memotec's** products to large organizations with corporate networks and telecommunications service providers for public network access.

...**NZ distributor adds Psion computers to cellular lineup:** **Auckland-based** cellular telephone distributor **Celldirect** is expanding its product line by taking on the **Psion** handheld computer for **New Zealand** and the **Pacific Islands**. The company believes **Psion's** palmtop computers will strengthen its overall offerings, especially with the convergence of the telecommunications and computer industries. To handle the **Psion** range of products, **Celldirect** will take on extra dealers who have had experience with **Psion** computers. It will also sign on its existing network of dealers to push the **Psion** products.

...**MEC to sub-distribute Lexmark:** **MEC**, the **Auckland, New Zealand-based** Panasonic computer product distributor, intends to sub-distribute **Lexmark** printers under a deal with **OEM Distributors**. With this product line in place, **MEC** will be distributing all types of printers—ink jet and laser printers by **Lexmark**, dot matrix and low-end laser printers by **Panasonic**, line printers from **C. Itoh**, and **POS** printers from **Citizen**.

...**Baan in Sri Lanka:** **Baan Asia Pacific Pte. Ltd.** has appointed **Sri Lanka-based** systems integrator **Millennium Information Technologies Ltd.** to market, implement, and support **Baan** products in **Sri Lanka**. **Sri Lanka** has an estimated \$300 million IT market. **Millennium IT**, which is also a partner for **Sun Microsystems, Inc.** and **Oracle Corp.**, will set up a team of four consultants and four support staff to integrate **Baan IV**, **Baan's** Enterprise Resource Planning (ERP) software. **Baan** has teamed up with seven systems integrators in the **Asia Pacific** region in the past six months. It reports regional net fees grew by 300%.

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JULY 21, 1997 • IT INTERNATIONAL 3

ASIA BUSINESS ROUNDUP

...**SyQuest joint ventures with Legend:** **SyQuest** will set up a joint venture company with **China's** leading PC manufacturer, **Legend Group**, to manufacture **SyQuest's** **Sylet** and **EZFlyer** removable cartridge hard drives in **Guangzhou, China**. **SyQuest** will have a 60% stake in the company with **Legend** taking up the remaining 40%.

...**Digital teams with China Aerospace:** **China Aerospace Corp.** and **Digital Equipment Corp.** have signed a memorandum of understanding for a joint venture in **China**, calling for a total investment of \$40 million to be shared equally by the two partners. The joint venture company will develop, manufacture, and distribute **StrongARM-based** network computers, with initial shipments targeted for the end of this year. Shipments for the year 2000 are expected to hit 150,000 units, with associated revenues estimated at \$50 million.

...**EDS, Oracle sign MOU:** **EDS Asia Pacific** and **Oracle Asia Pacific** have signed a Memorandum of Understanding to strengthen and expand their relationship in the Asia Pacific region. Under the terms of the agreement, **EDS** will integrate **Oracle** courses into the training curriculum at its **Asia Pacific Education Center** and establish **Oracle Competency Centers** in several countries throughout the region. In turn, **Oracle** will provide software to all competency centers and help to establish an **Oracle curriculum** (at preferred rates) in **EDS's** regional training center.

...**Umax eyes \$5 billion:** **Taiwan's** second largest IT company **Umax Elite Group** is targeting sales revenue of \$5 billion by the year 2000. Comprised of **Umax Data Systems**, **Elitegroup Computer Systems**, **Eten Information Systems**, **Powchip Semiconductor**, **E-Tech Inc.**, **NewSoft Technology**, and **Art 9 Entertainment**, **Umax** is actively expanding via joint ventures and acquisitions in semiconductors and software. **Umax** has already set up a joint venture corporation with **Mitsubishi** (known as **Powchip**) to make **DRAM** and **ASICs**. The company has shareholdings in four other local semiconductor plants, which produce wafers and microcontrollers. On the software side, it is believed that **Umax** is looking to purchase companies in the games and educational software business.

...**Piracy rates drop:** Piracy rates in **Asia Pacific** declined by 9% in 1996 to 55%, according to a study on global software piracy conducted by **International Planning & Research** and commissioned by the **Software Publishers Association** and the **Business Software Alliance**. The highest piracy rates were in **Vietnam** (99%), **Indonesia** (97%), and **China** (96%), while **Japan** boasted a low rate of 41%. While piracy rates in most countries have improved, those of **Hong Kong and Singapore** have worsened by 2% and 6%, respectively.

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JULY 21, 1997 • IT INTERNATIONAL 4

Hong Kong, China synergies...

post-changeover **Hong Kong** and cause problems for the IT industry. "But we do not think that this will happen, at least initially," **Tsang** said.

Karim Davezac, research director of the **China Group** for **International Data Corp.**, said the changeover will have little direct impact on the IT industry. "The handover of **Hong Kong** being a port into **China**, it is going to work both ways," he said. "China sees **Hong Kong, Guangzhou**, and **Shanghai** as a gateway out."

Some IT companies, such as **SAP**, have moved their Asian or regional headquarters out of **Hong Kong** to **Beijing**, suggesting full confidence in continuity from the communist government. Others, however, have moved to **Singapore**.

"Those companies establishing headquarters in **Singapore** are going to come back," **Davezac** predicted. "Singapore is an excellent hub as well, but being in **Singapore** is too far away. Such companies will set up operations in **Hong Kong, Beijing**, or both."

Indeed, multinational corporations have increasingly been bringing their **Hong Kong** and **China** operations together. Some MNCs have aligned their **Hong Kong** operations to be a more integral part of their **China** operations, a process that has been going on for the past few years.

"Those companies establishing headquarters in Singapore are going to come back."

Notin' but synergy

While **Hong Kong** IT professionals have generally viewed the handover as a non-event, **China's** IT industry has had a different take.

"In **China**, there is a lot of interest in exploring how **Hong Kong** can help **China's** technology companies and the IT user community," **Tsang** said. The **PRC's** **Legend Group**, for example, has planned a push into **Hong Kong**, seeing it as an opportunity to gain better access for its products in world markets.

Agnes Mak, president of the **Hong Kong Computer Society** predicted nothing but synergy between the **PRC's** and **Hong Kong's** IT industries. "Hong Kong is a small place but it is international. **China** is a big market. The handover will open new markets for us," she said.

"**Hong Kong's** IT [people are] strong at applying IT in business solutions, project management, and business knowledge. They are flexible and hard-working, but lack a good software side."

Relationship-building has been central to **ER's** success. "To do business effectively in **Asia**, you have to have a local presence in each market and establish close ties with the local resellers," **Lim** said. "The third- and fourth-tier PC manufacturers, assemblers, original equipment manufacturers (OEMs) and dealers are our lifeblood. And to service them well, you have to localize all the programs, including the way you finance the channel."

Support your local distributor

ER offers a wide line-up of pre- and post-sales support, including **OEM** demonstrations, technical training, out-of-warranty repair service, quality and reliability support to OEMs, failure analysis, hot-line support, design, programming, and software customization.

"Our key vendors are all leaders in the IT industry, with high expectations of their channel partners," said **Lim**. "To bring the most to these relationships, we cannot just focus on selling product; we must act as the marketing arm of our principals in these various markets and prove our ability to add to their bottom line on an on-going basis."

In the cut-throat, high-revenue, high-turns business of electronic components and peripherals distribution, **ER** has excelled in time-and-place distribution. To ease just-in-time delivery of products, **ER** has warehousing facilities in **Sydney, Brisbane, Melbourne, Hong Kong, Penang, Kuala Lumpur, Singapore, Auckland**, and **Bangkok**.

Given the rapid changes in regional distribution, can **ER** stay on top? "Our challenge now is to continue to do well," says **Lim**. "We have some good assets to fall back on—financial stability, experience, and market share. But in this business, what counts is day-to-day service and value-added support for our customers and principals...to always be their reliable source wherever they may need us." [E]

—Cindy Payne

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JULY 21, 1997 • IT INTERNATIONAL 5

IT PEOPLE

...Digital names new Malaysia head:

Graeme Shorter has been named the new CEO and managing director of **Digital Equipment (Malaysia) Sdn. Bhd.** He will report to **Graham Long**, vice president of the **ASEAN** region at **Digital Equipment Asia Pacific**, based in **Singapore**.

...IBM manager moves to Digital:

Christina Teo, the regional marketing manager of **ASEAN/South Asia** for **IBM Direct**, has joined **Digital Equipment's** **Asia Pacific** **PC Business Unit** as its technical marketing director. She will report directly to **David Tang**, the unit's marketing and business development director. Prior to **IBM**, **Teo** held positions in **Acer**, the most recent one as general manager for **Acer Italy**.

...Lotus names strategic alliances director:

Lotus Australia has named **Roger Walker** director of strategic alliances and is charged with identifying new business opportunities for the company.

...Microsoft Thailand seeks MD:

John Lauer, the managing director for **Microsoft Asia South**, will double as country manager for **Thailand** until a replacement is found.

...Aporn Paul Sribhubbhadi, who has resigned as country manager, Aporn joined Microsoft in 1994 and has left Microsoft to venture into his own software development business.

...Kyocera names new MD:

David Finn has been named the new managing director of **Kyocera Electronics**. Based in **Sydney**, **Finn** was previously a director with **Texas Instruments**. He was also the managing director of **Epson New Zealand**.

...Canon Singapore promotes: Kohitaro Miyagi,

the managing director of **Canon Marketing Services (CMS)**, has been promoted to chairman of **Canon Singapore Pte. Ltd.** **Katsuki Furuta** will take over as managing director of **CMS**, the marketing arm of **Canon Singapore**.

...Cisco promotes Ong:

Cisco Systems has promoted **Ong Teng Beng**, its country manager in **Singapore**, to general manager, extending his responsibilities to operations in both **Singapore** and **Malaysia**. **Ong** will take charge of the company's team of network consultants and sales and marketing personnel in these two countries. **Cisco Singapore's** turnover has exceeded 100% growth per annum since **Ong** became country manager in 1995.

...Hypertec promotes Carroll:

Andrew Carroll, who has worked with **Hypertec** for eight years, has been promoted to sales manager responsible for the all sales, including the reseller and retail channels, in **Australia**.

...Fujitsu nabs Huggins:

Fujitsu Southmark Services has named **Dave Huggins**,

the former general manager of **IT of Serco Asia Pacific**, to be the general manager of overseeing a staff of 150. **Huggins** will be based in **Wellington, New Zealand**.

...Sequent in New Zealand:

Sequent Computer Systems has appointed **Mary Sells** as its first marketing manager of in **New Zealand**. **Sells**, who was previously based in the **Sequent** headquarters in the U.S., will relocate to **Wellington** to take charge of marketing programs and partner alliances.

...PeopleSoft promotes ANZ manager:

PeopleSoft has promoted **Chris Carlsen**, a sales executive with the company, to the newly-created position of business alliances manager for **Australia** and **New Zealand**. He will be responsible for managing some of the company's largest clients.

...AirMedia looks to international market:

AirMedia, Inc.—a developer of push technology products and services—has decided to ply overseas markets, announcing the appointment of **John Mazzone** to the newly-created position of vice president, international business development.

AirMedia's international expansion will be through licensing, joint ventures, acquisitions, strategic partnerships, and subsidiaries. Earlier in his career, **Mazzone** served as manager of business development for **IBM's** **World Trade Corp.** in **Tokyo**.

LATIN AMERICA

Tandem turns operation in Mexico into subsidiary

Computers of Mexico, S.A. de C.V., converting the operation into a wholly-owned subsidiary.

The **Mexico** operation, which now employs more than 125 people, was started as a joint venture in 1980, with **Tandem** owning 45%. Its swallowing of the entire operation marks both an enhanced commitment to **Mexico** and a desire to strengthen its presence there.

"**Mexico** is an emerging but vibrant market, especially in the banking and financial sectors where the **Tandem** has traditionally excelled," said **Hector Gonzalez**, the newly-named general manager of **Tandem Computers de Mexico**. "As a wholly owned subsidiary, we believe we will be able to secure a larger market share as we move into a new age of open, low-cost, high-performance enterprise computing."

Tandem said Mexican customers will now have access to a broader range of products, including **NonStop Himalaya** and **Windows NT** Server-based systems, and **NonStop Software**. [E]

LATIN AMERICA BRIEFS:

...Another Dyer leaves CHS/Merisel:

Dorian Dyer, son of **Cliff Dyer**, former president of **Merisel Latin America** and now chief operating officer with **CHS Electronics**, has quit to take a job with chief rival **Tech Data Latin America**. This is the second of two **Dyer** sons who worked for **Merisel Latin America** to leave. **Robert Dyer** left in April to join **McAfee Associates**. (IT International, April 28, p. 5).

Dorian Dyer had run the company's OEM division and apparently turned it into a very successful unit. **Merisel** has been a "home away from home" for the **Cliff Dyer** family, with his nephew and wife still work. Whatever **Dorian Dyer's** motives for leaving, the **Miami** group of distribution competitors reads the move as another sign that **Merisel** employees don't like being under the **CHS** roof.

...Venezuelan firm chooses FastComm:

FastComm Communications Corp. has announced that **Venezuela's** **Ingedigit, C.A.**, a computer systems and services company, will resell **FastComm's** **Frame Relay** Access Devices, supporting **LAN, Legacy** and **Voice/Fax** applications, to its current and new customers. **Ingedigit** is one of the largest networking distributors in the region and provides installation of optical fiber, coaxial, and twisted pair wiring systems, among other services, according to **FastComm**.

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